

Overall objective	Aim: What are you trying to improve, by how	Primary Driver: What are the major categories of effort that will help achieve	Secondary Driver: What specific activities will be undertaken to help achieve the primary driver?	Metric: What data will be used to track progress (how much and by when)?
Achieve the Triple Aim plus one of improved provider satisfaction	Be one of five healthiest states in the next 10 years, and improve ranking in America's Health Ranking by at least 3 positions by 2018	Engage patients in their health	Health literacy tools	Materials launched in Q3 2017 through website and other channels
			Patient portal and other patient engagement tools	Patient portal available by Q2 2017
			Advanced care planning	DMOST Registry available Q2 2017
		Launch Healthy Neighborhoods to improve integration among community organizations and care delivery system	Define "waves" of neighborhoods and form local councils to lead work in each community	Launch up to 5 HN by Q4 2017, 8 or more by Q4 2018
			Provide access to data and other tools to enable neighborhoods to prioritize needs and develop strategies	Community resource library available to next five neighborhoods by Q4 2017
			Population health scorecard to track progress and ensure consistency of focus	Scorecard on DCHI website by Q3 2017
	Be among the top ten percent of states in health care quality and patient experience in the next 10 years, with an average of 5% improvement in quality measures by 2018	Implement patient centered medical homes and accountable care organizations that take responsibility for care coordination for high risk adults/elderly and children that is person centered and team-based	Vendor support for practice transformation and learning collaboratives	50% of PCPs participating by Q2 2017
			Shared tools/resources for care coordination	Clinical Committee update on further care coordination fees by Q2 2017
			Implement training and retraining programs to build the skills needed to coordinate care	50% of providers participating by Q4 2017
		Expand access to care	Streamline licensing and credentialing	Implementation strategy launched Q1 2017
			Build sustainable workforce capacity planning infrastructure to be able to anticipate and address workforce gaps over time	Capacity planning vendor selected by Q3 2017
			Implement graduate health professionals consortium to increase number of health professionals who train in and remain in Delaware	Graduate health professionals consortium operational by Q1 2018
		Promote provider engagement	Conduct periodic provider outreach and awareness to promote adoption of new tools, resources, and programs	Outreach campaign launched Q1 2017
		Develop and implement strategy to promote integration of primary care and behavioral health	Support Behavioral Health providers to implement Electronic Health Records	Provide assistance to 100 providers by Q4 2018
			Test new models of integrating BH and Primary care	Testing program enrollment complete by Q1 2017; findings from testing period disseminated Q2 2018
Bring the growth of health care costs in line with GDP growth in the next 5 years, with at least 1% reduction in cost of care trend by 2018	Promote introduction of value-based payment models across payers and monitor implementation	All payers make available a pay for value and a total cost of care payment model for primary care providers	Value-based payment models available across at least 3 payers statewide by January 2017	
		Enrollment by primary care providers in new payment models statewide	40% of providers in at least one model by 2017	
		Embed requirements in expectations for Medicaid MCOs, State Employee TPAs, and QHPs	QHP standards updated to align with SIM at Q4 2017 and Q4 2018	
	Introduce common scorecard and Health Care Claims Database as convenient tools for cost and quality transparency	Develop scorecard (data and analytic platform) to aggregate and report scorecard measures across payers	Expand Scorecard enrollment to 200 providers by Q4 2017	
		Establish Health Care Claims Database	Establish regulations for HCCD by Q3 2017; HCCD operational by Q1 2018	
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