

How does Delaware health care rate in quality measures?

A recent report offers insight into Delaware's performance.

This report reflects the Healthcare Effectiveness Data and Information Set (HEDIS®) results collected by the National Committee for Quality Assurance (NCQA). The measures shown in the chart are reported to the NCQA by commercial health plans to help determine the effectiveness of care. In Delaware, the plans reporting on these common quality measures include UnitedHealthcare, Cigna Health and Life Insurance Company, Highmark Blue Cross and Blue Shield, Aetna Health, and Optimum Choice. No measure should be interpreted in isolation. Measures are best understood in the context of other measures. Examining data patterns can provide a more complete picture of performance.

Common Scorecard Quality Measure	Nat'l Average	DE
STAYING HEALTHY		
Well-Care Visits for Early Teens	46	50
Childhood Immunization Status	48	51
Treating Children with Upper-Respiratory Infections	88	87
Immunizations for Early Teens	15	15
Well-Child Visits for Young Children	75	81
Well-Child Visits for Infants and Toddlers	78	81
Breast Cancer Screening	71	70
Cervical Cancer Screening	74	73
Colorectal Cancer Screening	60	56
Checking Weight for Adults	70	56
LIVING WITH ILLNESS		
Controlling Blood Sugar for Diabetes Patients	51	52
Testing Kidney Function for Diabetes Patients	89	87
Managing Medicines for People with Asthma	49	54
Statins for Patients with Heart Disease	71	76
THE RIGHT CARE		
Treating Bronchitis: Getting the Right Care	28	24
*Emergency Department Visits (per 1,000 member years)	1	1
Inpatient Stays	43	42
*Hospital Readmissions After Discharge	1	1

* Results show the number of observed ED visits compared to the number of expected ED visits for patients with similar characteristics. Results <1 indicate there were fewer events than expected; results >1 indicate there were more events than expected.

About the data: The Healthcare Effectiveness Data and Information Set (HEDIS) data is collected from health plans annually and reported in a product called Quality Compass®. The rates are calculated from claims data and, in some cases, information from the medical records of the plans' members. The source for data contained in this publication is Quality Compass® 2017 and is used with the permission of the National Committee for Quality Assurance (NCQA). Any data display, analysis, interpretation, or conclusion based on this data is solely that of the authors, and NCQA specifically disclaims responsibility for any such display, analysis, interpretation, or conclusion. Quality Compass® is a registered trademark of NCQA.

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